

Wono Kustanto

Operations and Project Coordination

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PROFESSIONAL PROFILE

Operations and project professional based in Batam, with experience in team leadership, ship interior design, factory systems, and enterprise software. Former COO and Project Lead leading teams of 15-30 across concurrent projects. Combines AutoCAD and Microsoft Project proficiency, practical workshop familiarity, and industrial procurement from China with structured planning, quality control, and cross-functional coordination.

PROFESSIONAL EXPERIENCE

Founder and Systems Architect

Dragonix Interactive

2025 - Present

- Develop ERP and manufacturing platforms, from stakeholder requirements and process documentation through testing and production support.
- Designed an **11-module** ERP covering finance, inventory, procurement, HR, payroll, and CRM; developed manufacturing quality inspection and OEE/KPI dashboards.

Chief Operating Officer / Project Lead

Glaidd Studio

2023 - 2025

- Led operations and project delivery for a creative-technology studio of **15-30** people, coordinating priorities, quality reviews, vendors, and delivery blockers.
- Directed **5+** concurrent studio projects, with **95%** on-time delivery and a **25%** improvement in workflow efficiency.
- Helped build and co-design a powder coating factory system with engineers from China, covering process flow and day-to-day operations.

Senior Expert 3D Artist

Gameloft Indonesia

2022 - 2023

- Delivered **200+** production assets with a **98%** acceptance rate and **15%** fewer revision cycles through quality control and standardised production workflows.

Ship Interior Designer

PT Sindo Marine

2018 - 2021

- Designed ship interiors from concept through furniture manufacture, coordinating electrical, HVAC, and plumbing feasibility with international engineering teams.

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EARLIER EXPERIENCE

3D Artist and Game Developer

Ciumi Media Indonesia

2014 - 2017

- Produced **300+** game assets using standardised workflows and consistent integration practices.

Network Administration and Early Technical Roles

Keprinet and other organisations, Batam

2007 - 2014

- Worked across kitchen-set design, ISP network administration, customer support, web and graphic design, architectural assistance, and shipyard animation. This period includes education and early work.
- Operated an internet cafe with **25 diskless** workstations; maintained network and server availability and handled customer issues.

SELECTED OPERATIONAL AND TECHNICAL EXPERIENCE

- Marine coordination: ship interior concepts through furniture manufacture, with electrical, HVAC, and plumbing feasibility coordination.
- Manufacturing: co-design of a powder coating factory system with a Chinese engineering team, linking process flow with daily operations.
- Industrial procurement: experience importing goods from China for industrial requirements.
- Workshop practice: 3D modelling and **3D printing**; familiarity with workshop environments; personal DIY projects in furniture making, welding, and motorcycle and car maintenance.
- Operational systems: ERP inventory and procurement workflows, manufacturing quality inspection, and OEE/KPI dashboards.

EDUCATION

SMK Business School | IT Networking | Graduated 2009

Universitas Internasional Batam | Civil Engineering | Started 2011; four semesters; programme not completed

Left university to accept an opportunity to develop a game studio in Batam.

CORE CAPABILITIES

Operations leadership | Project coordination | Microsoft Project | AutoCAD | 3D modelling and printing | SOP development | Vendor coordination | Quality reviews | MEP coordination | Industrial procurement | ERP and process documentation

LANGUAGES

Indonesian: native | English: professional | Mandarin: basic